## CITY OF DUBLIN SANITATION DEPARTMENT

### INSTRUCTIONS AND GUIDELINES FOR ROLLCARTS AND OTHER SERVICES

The following instructions and guidelines should be used by all residents of the City of Dublin, concerning the use of the new cart system and other services provided by the Sanitation Department. The City will make every effort to ensure the new cart system operates smoothly. Your help will be greatly appreciated. Please do not hesitate to call the Sanitation Department if problems arise at 296-1006 or 277-5040.

### **GUIDELINES FOR ROLLCART USE**

- 1. All garbage and refuse must be in plastic bags before being placed in rollcart.
- On your day of collection, roll your cart to the streetside in front of your house, but DO NOT PLACE IT IN THE STREET OR IN FRONT OF THE MAIL BOX.
- During the week between collections, store your rollcart where you normally store your garbage cans.
- 4. Always place the lid back on the cart when you deposit your trash to keep rain and neighborhood pets out.

- 5. Our collection day begins at 7:00 a.m. and will usually end around 3:30 p.m. Carts should be placed at the street by 7:00 a.m. on collection days and removed by sunset on collection days.
- 6. The cart is owned by the City, but keeping it clean, routine upkeep and protecting it from being stolen is the users responsibility. Take care of it, don't abuse it and it will last a long time.
- 7. Stolen, damaged, or abused carts are replaced at the property owner's or his responsible agent's expense.
- 8. Do not place items such as poisons, acids, caustics, explosives or other dangerous materials, soils, construction materials, (i.e. concrete, wood, bricks, etc.) furniture, oils, gasoline, paint thinner, kerosene, toxic substances, etc. in the rollcart.
- 9. The cart must not be used for any other purpose other than storing and collecting garbage.
- 10. Do not mark, write, paint, cut or alter the cart in any way.
- 11. Each cart has a serial number which is recorded by residence, so do not trade carts with your neighbors.
- 12. As needed, wash your cart out with soap and water to keep it clean and neat.

- 13. The City maintains ownership of the cart at all times, so if you move either within the City or outside the City, notify the Sanitation Department at 296-1006.
- 14. If your cart is stolen or damaged call the Sanitation Department at once at 296-1006 or 277-5040.
- 15. Residents having very small alleyways not serviceable by the City's rear loading truck will be required to roll cart to the closest city street.
- 16. There will be no collection on city holidays. These holidays are regularly announced in the newspapers. Do not roll out carts on these days. (Note" When a holiday is observed on Monday collection automatically slides to the next day.)
- 17. In bad weather during the winter months, especially in icing conditions, the Sanitation Department will attempt to operate normally, and each resident may choose whether or not to roll out their cart. If collection is postponed entirely listen to local radio stations for details.
- 18. Residents physically unable to push carts may make a written request to the Sanitation Department for special pickup consideration. The Department will then make a determination as to whether a pickup is warranted and act accordingly.

#### **DEAR CITIZEN OF DUBLIN**

THIS IS TO LET YOU KNOW THAT YOUR CART WILL BE PICKED UP ON THE DAY WRITTEN IN BELOW.

IF THERE ARE ANY CHANGES YOU WILL BE NOTIFIED.

THANK YOU SANITATION DEPT. 478-296-1006 OR 478-277-5040

#### **OTHER SERVICES**

- 1. Bulk items such as stoves, refrigerators, washers, dryers, sofas, chairs, etc., can be picked up by calling the Sanitation Department at 296-1006 or 277-5040 and asking for a bulk pickup. These items are picked up on each Friday.
- 2. Large limbs and branches of 4 ft. in length or less can be stacked at the streetside for pickup (preferably parallel to the street). Request for this special pickup must also be called in to the Sanitation Dept.
- 3. During leaf season, leaves may be put at the streetside loose for pickup.



# ROLLCART – "CURBSIDE" GARBAGE COLLECTION SYSTEM

## INSTRUCTIONS AND GUIDELINES



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Telephone: 478-296-1006 Or 478-277-5040